



# A GUIDE FOR PROPERTY MANAGERS & BUILDING OWNERS

Modernize the digital foundation for your tenants with affordable enterprise-grade internet and add-on services from WiLine.

## EVOLVING DIGITAL LANDSCAPE

The world has changed. Everything is online and in the cloud. Getting the digital foundation right is crucial, to not only survive, but to thrive. Businesses can no longer be constrained by networking limitations that impede the speed of doing business. They need abundant, reliable bandwidth as the foundation.

### Be a leader in tomorrow's markets today.

Upgrade your property with an advanced, fixed wireless broadband solution from WiLine, adding route diversity to your property. Empower your tenants with a new, alternative service, so they can excel in the digital age with enterprise-grade internet and add-on managed services at affordable prices, enhancing the overall appeal and satisfaction with your property.

## NEW SPEED OF BUSINESS

WiLine provides businesses of all sizes with a suite of connectivity services that are unmatched in value for investment. Our symmetrical 10 Gig network is considered the new speed of doing business but we recognize that all businesses are not created equal so the bandwidth plan can be tailored to meet the need - 50 Mbps to 10 Gbps. WiLine's dedicated business internet is always symmetrical so upload and download are equally fast. And WiLine's packages are affordable, offering unbeatable savings to the businesses in your building, a great benefit for tenant retention and acquisition.

## STAYING IN TOUCH FOR LESS

WiLine's cloud voice service includes unlimited local/long distance calling plus low international rates. Your business tenants can stay in touch for less while enjoying all the communication features like soft phones or desk phones, auto attendants, conference bridges, and contact center capabilities that are needed to successfully run their business. WiLine's affordable, monthly rate per user/seat keeps the costs low and predictable.

## PURPOSE-BUILT AND GUARANTEED

WiLine's business internet service and connectivity suite of services is delivered over a private, mesh network with redundancy and proactive monitoring. It is configured for reliability giving your tenants peace of mind. WiLine's purpose-built network enables WiLine to deliver superior speed, reliability, and performance unlike any other provider. WiLine's service is guaranteed and support is available 24/7 to keep your tenants up and running.

### Guaranteed SLAs

- 100% Bandwidth
- 99.99% Availability
- < 10 ms Latency
- < 2 ms Jitter
- < 0.001% Packet Loss



Once service is established at your building, tenants can be installed in days, not weeks, or months.



## A BETTER ALTERNATIVE IN YOUR BUILDING

Meeting the digital demands of your business tenants is a powerful selling point for your property. Path diversity is critical in the evolving digital landscape, and with WiLine, your tenants can get true route diversity from the ground up, and the roof down. The freedom of choice is a brilliant option and WiLine's abundant broadband and add-on connectivity services are superior to legacy offerings.

### Tenant Benefits

#### Choice & Flexibility

Put the power of choice into your tenant's hands with dedicated, symmetrical, FCC licensed private links delivering 50 Mbps to 10 Gbps based on the needs of the business. Give them the digital connection they need to thrive.

#### Fast & Simplified Install

Installation is non-intrusive and utilizes the building's existing infrastructure, minimizing the chance of disruption. WiLine will also partner with you to pre-activate tenant services, making their move in a seamless experience.

#### Affordable & Predictable

Faster, better, and more affordable is the power of WiLine. Abundant bandwidth and unmetered calling plans provide predictable pricing with unbeatable savings for your tenants. Scaling up as the business grows is a phone call away.

#### Reliability & Disaster Recovery

Carrier-class real-time monitored network backed by industry leading SLAs, and 24/7 support delivers the reliability and route diversity that every business finds invaluable.

### Property Benefits

■ New & Superior Service Offering to Attract and Retain Tenants

■ Route Diversity for Ultimate Choice and Peace of Mind

■ Digital Advantage when Compared to Other Properties

## PARTNERING FOR SUCCESS

We work hand in hand with you and your building engineer to bring your property online, so service is available to your tenants. WiLine will need a minimal amount of space in the building MPOE closet to distribute service and access to the roof to place internet connectivity equipment. The equipment used by WiLine is low profile and compact, occupying less space in the closet than most other providers.

■ Professional install with no impact to building aesthetics or structure.

■ Pre-approvals and pre-planning keep you in the driver's seat.

■ Certificate of insurance keeps you protected.





## KEEPING IT SIMPLE AND IN LOCK STEP

### WiLine Installation and Access Overview

**Initial Site Survey:** WiLine will send a technician to your property location to complete a preliminary walk through with your building engineering staff to plan out the installation.

**Installation Plan:** Following the site survey, a detailed drawing and installation plan will be crafted by WiLine and the drawings will clearly specify the cable path from the rooftop to the telecom closet. WiLine will use existing points of entry wherever possible. The plan and drawings will be reviewed and approved by specified property management prior to installation.

**Equipment Placement:** During installation, the technician will install a small rooftop radio using a non-penetrating skid mount.

**Clean-up & Post Installation Review:** WiLine will perform a site clean-up, leaving the work site in a clean and professional state. WiLine will happily schedule a post installation review with property management or the building owner to confirm satisfaction.

**Access During Installation and Ongoing Maintenance:** WiLine will comply with your building access guidelines. Installation typically takes between two to four hours, and we will coordinate installation times with your staff in advance. Required maintenance is infrequent.

### WiLine Building Assurances

**Roof Protection:** WiLine's equipment is professionally installed by our technicians to protect your roof from surface damage.

**Low Visual Impact:** WiLine works to create a low visual impact on your building's roof and no visual impact to the street view is typical.

**Building Code Compliance:** WiLine internet and services are fully compliant with the FCC regulations and municipal building codes.

■ Increase the value of your building with a digital foundation that is future ready.

Call **1-888-494-5463** or email [sales@wiline.com](mailto:sales@wiline.com) to get started today.

[www.wiline.com](http://www.wiline.com)

