



Can I Help?

📞 877-770-7587

Premium Voice Concierge Service*

PREMIUM SUPPORT SERVICES

- ✓ Customize company answering rules
- ✓ Forward calls
- ✓ Transfer calls
- ✓ Answer calls on another line
- ✓ Record a call
- ✓ Listen to call recording
- ✓ Check my voicemail
- ✓ Check another person's voicemail
- ✓ Send faxes
- ✓ Retrieve faxes

TROUBLESHOOTING

- ✓ Monitoring service status
- ✓ Common causes for fax failures
- ✓ Calling other countries

USER SYSTEM SETUP

- ✓ Log in to my account
- ✓ Reset my password
- ✓ Set up my voicemail greeting
- ✓ Set up holiday hours
- ✓ Set up my caller ID

ADMIN SYSTEM SETUP

- ✓ On-board users
- ✓ Set up users
- ✓ Set up groups
- ✓ Set up a SIP phone
- ✓ Set up a custom SIP phone

ACCOUNT MANAGEMENT

- ✓ Manage service plan
- ✓ Manage billing and payment method

All inquires handled by your dedicated support manager. Our mission is to solve any problem quickly, effectively and deliver a terrific experience.

* **Terms, Conditions and Charges apply to this service. Please read these carefully. ([Click Here](#))**

Service	Silver	Gold
Hours of Service	4	10
Price	\$499	\$999