



Broadband Connection  
Unlimited Possibilities

# WiLine Business Voice

Analog Or Digital Lines For  
Your PBX Or Key System



## Savings And Service Worth Talking About

WiLine can help you stay connected for less than you expect while offering the dependability, clarity and calling features you require. Communicate around the corner or around the globe with our affordable local, long distance and international service plans. Making the switch is easy, keep your existing phone numbers and let us manage the number porting process, ensuring a seamless transition.

### TECHNOLOGY ADVANCEMENT WITHOUT THE INVESTMENT

WiLine Business Voice delivers dial tone to your existing PBX or Key System over our converged broadband network. With WiLine, you leave the legacy of traditional phone service behind and transition to an advanced digital voice solution that will deliver a richer experience at a more affordable price. And, because this connection is digital, you get a technology upgrade without expensive equipment changes or disruptions to service.

### AFFORDABLE SERVICE PLANS WORTH THE SWITCH

Our pricing plans are simple. No hidden fees or ancillary charges. Just select one of our affordable Business Internet Access service plans and add business voice with ease. We manage number porting for you, making the switch hassle-free. Easily move, add or change lines once connected. Our professional onsite installation, maintenance and repair services are always available. Choose the Business Voice Plan and phone that suits your business.

VOICE PLANS For Existing or WiLine Hosted PBX System			
	Voice Plan 1	Voice Plan 2	Voice Plan 3
Local Calling	Unlimited calling to one local area code	Unlimited calling to three local area codes	Unlimited local calling
Long Distance	Please Call 1-888-4WiLine	Please Call 1-888-4WiLine	Unlimited
International	Rates vary by country code	Rates vary by country code	Rates vary by country code

Installation fee not included. A one time installation fee of \$100/line applies and includes set-up. The following features are included with each voice plan; white page listing, 911 listing and DID or LNP. Hosted seat includes abbreviated internal dialing.

## SERVICE FEATURES

- Hunt Group
- General Voicemail Box
- Individual Voicemail Box
- Variable Call Forward
- Call Forward/Busy/No Answer
- Call Transfer
- Caller ID/Caller ID Block
- Abbreviated Internal Dialing
- 3-Way Calling
- Auto Attendant
- Shared-Line Appearance
- Multiple-Line Appearance
- Voicemail to Email
- White Page Listings
- Toll-Free Numbers
- Unlisted Numbers
- Local Number Porting
- DID Blocks

## CONNECTIVITY OPTIONS FOR PBX & KEY SYSTEMS

### Digital

- T1-PRI
- T1-CAS

### Analog

- FXO
- E&M

### IP PBX

- SIP
- MGCP

### MORE OF WHAT YOU EXPECT FOR LESS

We keep you in touch for less and include all of the features you have come to expect. Keep your local phone number and calling features but enjoy greater savings before you even start dialing. We offer two Business Voice Feature Packages that you can add on to your Business Voice calling plan. Or, you can pick and choose your feature set on an a la carte basis; it's your choice with WiLine.

FEATURE PACKS			
	FEATURE PACK 1	FEATURE PACK 2	FEATURE PACK 3
3-Way Calling			
Call Forward Busy/No Answer/Always			
Call Transfer			
Call Waiting			
Caller ID/Caller ID Block			
Speed Dial			
Variable Call Forward			
Hunt Group			
Individual Voicemail Box			
Voicemail to Email			
Multiple Line Appearance			
Shared Line Appearance			

### SEAMLESS TRANSITION AND DEDICATED SERVICE

Getting connected to WiLine Business Voice is easy. Because our service connects to your existing equipment, there is no downtime typically associated with service changeovers. Our technicians get your service up and running in as little as five days and our customer support team is available 24 hours a day, 7 days a week whenever you need additional support.

### ABOUT US

WiLine is a provider of fast, flexible, affordable broadband solutions to businesses of all sizes. We offer configurable voice, data, networking and hosting solutions that enable businesses to select the right combination of bandwidth and services to maximize productivity. Through a single broadband connection over our private network, we deliver superior quality voice and premium data speeds for less than you ever dreamed.

### ADVANCED NETWORK

Our tailored solutions are delivered over our private, facilities-based Metro Ethernet Network. We bypass the legacy architecture of the phone companies and connect directly to all the buildings we serve. We handoff a scalable, Ethernet based interface to our customers thus eliminating the need for complex network equipment that is required with outdated phone company services. This advanced network allows us to offer all the data and communication services businesses have come to expect but with configuration options and price points that are truly unexpected.

### PERSONALIZED SUPPORT

We offer an industry-leading Service Level Agreement to ensure you receive the highest availability and throughput with the lowest latency and packet loss on both our network and the last mile. Our customer support team stands behind our Service Level Agreement, available 24 hours a day seven days a week, providing the personalized attention that you deserve.

Call WiLine to learn how our broadband solutions can help your business  
**1-888-4WILINE**

### WiLine Difference

#### Significant Savings

Save money with WiLine. Combine voice and data for a typical savings of 25% or more on your current monthly bill.

#### Investment Protection

Service easily integrates with existing PBX and Key Systems so whatever equipment you have, we can help you make the most of it.

#### Efficient Network Management

Converged broadband network is simple to manage. Our SLA ensures 100% throughput and 99.99% availability.

#### Hassle-Free Installation

Connection is made to your existing equipment so making the switch is fast and easy.

#### Future-Ready

Adopt advanced and emerging features associated with digital voice whenever your business is ready.

#### Predictable Costs

Pick your package, know your price. No variations with call volumes or hidden fees, just unbeatable savings.

#### Maximum Productivity

Provisioned over our converged network ensures maximum performance levels with 100% throughput and 99.99% availability.

#### Reliable Support

24 x 7 support is always available to assist should a service need arise.